

HANOVER VETERINARY HOSPITAL

Free Vaccines for Life Enrollment Form

1. Client pays an enrollment fee of \$99 for each pet they wish to enroll in the Free Vaccines for Life Program.
2. The enrollment fee is not refundable under any circumstances. (i.e. - moving, changing veterinary clinics, death of a pet, adopting pet to another family, or any other circumstance).
3. The enrollment fee is for one pet only. The enrollment IS transferable to another owner in the event ownership of the pet changes hands, provided all other conditions below are met.
4. Enrolled pets will continue to receive vaccines listed on this form free of charge for the rest of the pet's life as long as the pet has an annual wellness exam at HANOVER VETERINARY HOSPITAL at least once every 12 months.
5. If pet does not come in for the annual wellness exam within 30 days of the due date, then the pet is dropped from the program. The client can re-enroll the pet by paying the enrollment fee again if the program is still offered by Hanover Veterinary Hospital.
6. Hanover Veterinary Hospital has the right to stop enrolling new pets or re-enrolling pets that do not come in for annual wellness exams. However, once a pet is enrolled and comes in for an annual wellness exam, that pet will receive Free Vaccines for Life.
7. At the annual wellness exam, the veterinarian will discuss the vaccines appropriate for the age and lifestyle of that pet and recommend a vaccination program. The client has the right to refuse vaccines. Any vaccine not listed on this form is not included in the Free Vaccines for Life Program and will be charged.
8. All doctor's exam fees, lab fees, medications, heartworm and flea prevention, and all other veterinary charges are NOT INCLUDED in this program.
9. **I understand that I must pay for the doctor's examination/office visit fee on each visit to receive the free vaccines.** Payment is due at the time of service. Any non-payment, late payment, or billing of the services nullifies this agreement entirely and cancels the pet's enrollment in this program.

Client Initials: _____

10. Only the vaccines listed on this form are free. Vaccines that are included in this form include:
 - a. Dogs – DHPP (Distemper/Parvo), Leptospirosis, Bordetella, Rabies
 - b. Cats – FVRCP (Rhinotracheitis/Calici/Panleuk), Feline Leukemia, Rabies

I understand the terms of the Free Vaccines for Life Program and wish to enroll the following pet:

Pet Name _____ Client Name _____

Signature _____ Date _____

HVH Representative _____

FREE VACCINES FOR LIFE

Once a pet (dog or cat, puppy or kitten) is "enrolled", any core vaccines (see list below) it receives are free for its lifetime.

There is a one time "enrollment" or "membership" fee of \$99.00 per pet for new and existing clients.

As long as that pet is examined by the doctor once a year, enrollment/membership will remain current.

Depending on what you currently pay for vaccines, the age of your pet at enrollment, and its vaccine schedule, the plan will provide substantial savings.

Vaccines (anywhere from \$20 to \$50 each at OUR office, potentially much higher at other clinics) are **free** with a paid exam.

The Lyme, Canine Influenza and special order vaccines are NOT included in the program.

Other services and products received or purchased at the time of the vet exam/visit are NOT free and are at a cost in addition to the doctor exam fee. These additional costs include services and products such as heartworm tests, fecal examinations, de-worming, flea treatments, heartworm prevention and feline leukemia tests.

While a vet exam is only **required once a year** to keep enrollment current, we recommend exams for puppies and kittens under 4 months of age every 2-3 weeks. For pets 8 years and over, we recommend exams every 6 months.

VACCINES FOR LIFE FAQ

"If I purchase the program from you can I use it at another veterinarian?"

No, the Free Vaccines for Life program is exclusively offered at Hanover Veterinary Hospital.

"If I have more than one animal, do I get a discount on any other animals?"

No, we do not offer any discounts to go along with this program. It is a one time fee per pet, per owner.

"Can I transfer the policy to another pet?"

No, the policy is good only for the pet that is enrolled.

"If my dies or runs away, shortly after purchasing the policy, can I get a refund?"

No, we do not give refunds after purchase for any reason.

"If I give away my pet, will the new owner be able to use the policy?"

YES. As long as the pet stays current on exams, it will continue to be enrolled and the plan is transferable to the new owner.

"What happens if I do not make it in to see the doctor before my year passes?"

If you do not come in to see the doctor within 1 month of the due date of the program, then your program becomes void. You will have to purchase any vaccines from that point on, or if the plan is still being offered, you may re-enroll.

"What about Lyme vaccine and Canine Influenza?"

Lyme vaccine is considered a lifestyle vaccine that less than 20% of our canine patients receive. Lyme is recommended for hunting dogs, dogs that spend a lot of time outdoors in wooded areas or open fields, or if a dog has frequent problems with ticks. Lyme disease is becoming more prevalent in this area each passing year. This vaccine is not included in this package, but members of Free Vaccines for Life will receive a 50% discount on the Lyme vaccine if they chose to receive it.

Canine influenza is recommended for dogs that visit dog parks, grooming facilities, or are boarded frequently. This vaccine is not included in this package and is not available for discount at this time.